

November 2021

ROBERT S WROTE . . .

Your team was a delight to work with and made the exam process go very smoothly. The intro and setup dialogs were informative and engaging - and well laced with great HAMbone humor. I'm looking forward to learning more, graduating through the license levels and getting involved with the AARG organization.

MATTHEW E WROTE . . .

Awesome experience with a great group of volunteers - thank you!

DENISE B WROTE . . .

You might add phone "texts" for your reminder message that your exam time is approaching. I think the policy of no one in the room/space is a bit much. Examiner sees and hears whats going on. I think its awesome that people are so willing to help out in this process! Thanks!

MICHAEL H WROTE . . .

I especially appreciated the precision and clarity with which the process was explained on the website and in the related emails. Knowing exactly what to expect each step of the way was truly beneficial. The examination team was friendly, welcoming and ready to help. Their expertise with the technology used made for a seamless, enjoyable experience. I look forward to taking my General License exam in the near future.

IAN S WROTE . . .

Extremely thorough. Everyone seemed like they wanted me to succeed and wanted to help me. Easy process as long as you follow instructions.

BRIAN H WROTE . . .

Always pleasant - the group was really nice and willing to answer general ham questions after the exam.

JAMES W WROTE . . .

This entire experience was nothing short of awesome! Great VE's whom I got to chat with for a bit afterwards and a very transparent and clear communication line from start to finish. I'm very grateful to all of you for your time and dedication to helping me

move to the next level of amateur radio!!

LARRY C WROTE . . .

Great group and very easy to get through the process. Glad I was able to get a test date with you guys.

RICHARD A WROTE . . .

Very easy to sign up and take the test. Total experience was well handled.

CHRISTOPHER A WROTE . . .

Wonderful experience, I will be back soon to take my General exam. The whole process was very easy and everyone was very friendly.

October 2021

BEN H WROTE . . .

The whole team did a fantastic job communicating prior to the exam, putting examinees at ease, explaining all of the guidelines and conducting the exam in a friendly and professional way. Would highly recommend and I will be back for my General!

BRIAN S WROTE . . .

It was a FANTASTIC experience! You have broken any stereotype I may have had of the HAM Radio community, and I thank you for that! Once I get some experience in the HAM world I would love to participate with AARG testing process...just gimme some time to get my feet wet so I have a clue of what I'm talking about!!

BOYI M WROTE . . .

Amazing team. Everyone is so considerate and helpful. Fun after-exam chat in the lobby!

PETER G WROTE . . .

Thanks so much, guys! Josh was very clear and patient and gracious. Everything was professional. Vince is a great salesman ;)

JEREMY W WROTE . . .

Best group of people to have shared this experience with. Very informative, patient and genuine hearted group of volunteer examiners!

RAMIRO S WROTE . . .

All I can say is that you guys are awesome!! Great Team.

VINCENT P WROTE . . .

Very organized and well worth the time.

JONATHAN F WROTE . . .

You guys are awesome! I had been interested about HAM Radio for a awhile, but was intimidated with figuring out how to get licensed. After talking to some friends who are operators I started studying online and eventually came across the Aurora Radio club and their offering online exams. They made it simple and easy to get my license. I'm now encouraging some other friends to get their license. Thanks again for being awesome!

RICHARD D WROTE . . .

Very smooth process, easy to understand, everyone was very helpful and kind. Awesome group of people, who made my first experience with the HAM community a great one.

TOMAS G WROTE . . .

Excellent service!

GREG M WROTE . . .

It was a pleasure testing with your group. The members were pleasant and helpful. It was a very easy process getting everything set up and ready to test. Thank you all for your time in volunteering to be VEs.

JAMES T WROTE . . .

Excellent experience. This is one of the most professional, efficiently run testing environments I have ever had the pleasure of encountering. I would (and will) recommend AARG to anyone seeking to obtain FCC amateur licensure.

VINCE R WROTE . . .

Very professional team. The online testing environment was clear and easy to setup.

ANDY O WROTE . . .

Very nice experience. Very class act!

September 2021

TODD T WROTE . . .

I would like to express my gratitude for all of the volunteers in making the exam experience very pleasurable, friendly and professional. Thank you very much!

BOB P WROTE . . .

My experience with AARG was easy and a very enjoyable process. The discussions after the exam were very informative and helpful for someone just getting started in amateur radio. Thank you gentlemen!

TIMOTHY G WROTE . . .

Excellent experience, will recommend to anyone I meet who is pursuing a license.

CHRISTOPHER M WROTE . . .

The examiners were extremely pleasant, welcoming, and professional. I barely received my license and felt like part of the group. Highly recommended to others interested in getting into radio hobby.

JAMES C WROTE . . .

Wonderful experience. The VEs were very helpful, patient, and professional. I highly recommend them.

SCOTT H WROTE . . .

I'm looking forward to using AARG to move up the ladder as I gain higher levels of licenses. I would also encourage others to use AARG.

MICHAEL S WROTE . . .

Everyone was extremely pleasant, professional and helpful. Thank you for a great experience!

THOMAS H WROTE . . .

VE's and tech team were great! Painless process and was a blast getting to chat with everyone a bit. Thanks so much!

EMILY F WROTE . . .

I enjoyed taking my test with the AARG. As a beginner in HAM, they were extremely welcoming and professional. You can tell that they all have a passion for radio and hope to get other involved. I took the test to use my CB for overlanding, but after meeting the group and testing with them, I am more interested in learning more about HAM and perhaps going for my General. I really appreciate the time and dedication that the volunteers in this group put into this, they are all-stars. Seriously, you guys are awesome and so easy to talk to!

My only feedback is that when I signed up for the test on Sept 5, I received a receipt, but it would have also been great to get an email confirmation, something like "Thanks for signing to take your exam on DATE". Or maybe the receipt could print the date of the exam on it? I received the confirmation for the exam on Sept 16 (my exam was scheduled for the 21), but I would be cool to receive that earlier. There is probably a really good behind the scenes logistical reason that this isn't sent earlier, but I was nervous that I remembered the wrong date of my exam since I didn't write it down before going to the payment page.

KEITH M WROTE . . .

The VEs were friendly and helpful, I was in and out in a little over half an hour for my Technician exam. Would highly recommend.

ZACHARY S WROTE . . .

The process was professionally executed and the members of AARG were very encouraging and inviting. A great introduction to the radio community. Thank you AARG.

JUAN B WROTE . . .

You guys are awesome and very courteous. It was an amazing experience thank you will be looking forward for next test. I will recommend this to anyone who is interested in ham radio. Thank you for wonderful experience.

EDGARDO C WROTE . . .

You guys were the coolest people I've ever meet online. Thank you for giving me a second chance when my WIFI connection failed the first time.

MARK T WROTE . . .

Great experience. See you guys again when ready to take extra exam.

ZACHARY B WROTE . . .

Fantastic job by the VE team!

ANDREW S WROTE . . .

Professional experience obtaining my technician's license. The process of registering, pre-exam, and testing was very well done. I will 100% be back to continue on with my general license.

JAMES C WROTE . . .

Even though I was nervous when the zoom started, the pre exam procedures somewhat calmed me down. All of the VE's were friendly and the entire process was very smooth. I will be back when I go for my general.

JOSEPH H WROTE . . .

I do plan on joining AARG - what a nice group. Everything went very smooth. Vince doesn't have to eat his hat yet - I did a General Class practice test as he suggested when our session ended and tested a 42.86% without seeing any of the material - Had to think and apply my new knowledge to get that but he was correct - almost half way to the General class. See you folks in a few weeks for that examine. Thank you again!

JENNIFER C WROTE . . .

Great experience. Everyone was so welcoming and made me feel so comfortable and relaxed. I would recommend this club to anyone. It was a pleasure to speak with everyone.

JAYSON W WROTE . . .

All around excellent! Between the period where payment is made and the day of the test, there is a void of communication. It would be nice to receive a confirmation after payment is received from the club that the test indeed has been scheduled and the date that is set. As it is now, I didn't know anything until the day of the test.

MARCUS W WROTE . . .

The AARG is prepared and well equipped to handle whatever is thrown their way. They have friendly and helpful technical staff that lead you into the testing room where even more wonderful people administer the exam. I would encourage anyone looking to get licensed to please consider the AARG and then join the club. They're awesome!

MAX G WROTE . . .

Great experience, fun and I'm very excited to get started with my new Technician license. The testing experience was a great introduction to the hobby and community.

DOUG H WROTE . . .

The protocols were rigid, as I would expect, in order to maintain the integrity of the testing process, but this was a very nice bunch of folks that made what could have been an intimidating experience, pleasant.

LUKE S WROTE . . .

Very nice and professional.

GREGORY E WROTE . . .

Thanks all, you were very patient with me. My situation was not with my equipment, it was the control operator!!! LOL.

MICHAEL H WROTE . . .

Great experience. Very professional and smooth on all fronts. Thank you so much!

SEAN S WROTE . . .

Testing was an easy process. I was able to test remotely from my car. The instruction given was easy to understand and made the testing process less stressful.

August 2021

STEPHEN S WROTE . . .

Thanks again everyone! Can't wait to get my radio and start transmitting!

HARRY D WROTE . . .

Great group and greatly appreciate the time the examiners put into helping with the exam process.

IAN P WROTE . . .

The examiners were fantastic! They helped ease my pre-exam nerves.

BRUCE L WROTE . . .

I really enjoyed getting to chat & socialize after the test, and I very much appreciated being invited to the monthly general meeting. The panel discussion I attended was really informative. I'd be interested in attending more of those.

BRIAN S WROTE . . .

Great experience from everyone involved. From taking my tech to my general to my extra exam. Thank you all.

CHRISTOPHER L WROTE . . .

Everything went well and the Examiners were friendly and professional. I had some issues getting the on screen calculator to clear using the button, though this was easily solved by closing and re-opening the window. Thanks!

SCOTT F WROTE . . .

It was a pleasure. Very clear instructions and the VE was cracking jokes which is always welcome.

JEREMIAH M WROTE . . .

Everyone was incredibly respectful and made this a seamless experience. Thank you!

TRISTAN L WROTE . . .

Great job :)

JOSHUA B WROTE . . .

Nice & Professional staff, helpful with setup.

JAMES C WROTE . . .

Everything about the AARG experience was pleasant and professional. Instructions were easy to understand and follow. The team there on examination day was extremely helpful. They took time to answer my questions about procedure, and about getting set up with the Zoom meeting and browser based test. I felt completely at ease with the process. When the test was completed, they shared the results with me right

away. They explained in detail, what would happen next, and what my next steps would be. They also took time to present a number of opportunities available to me as a new licensee. This was a wonderful experience. I highly recommend AARG to anyone wishing to test on-line for an amateur radio license exam.

GLEN L WROTE . . .

I had some technical difficulties but they helped me through it. I thank you for your patience and help.

WALLACE G WROTE . . .

Great group. Knowledgeable. Professional. Friendly. Thanks Gentlemen.

SCOTT D WROTE . . .

Easy, convenient, and readily available testing sessions. Thanks for filling the need in the world of COVID.

SAM J WROTE . . .

Having never done a remote exam before, I wasn't entirely sure what to expect. After meeting the group through Zoom, I can say the experience was way better than I could have even imagined. The lead VE and team took the time to talk to you and break the ice while remaining professional and encouraging. The test platform itself was very user friendly and easy to navigate. The post test and grading section was very quick. You had your grade just moments after the completion of the exam. After all the "business" was done, the team stayed on the conference call for as long as you wanted talking about ham radio and the like. They truly made me feel like family. It was a very rewarding experience that I'm glad I was a part of. Anyone looking to take a remote test will be very happy using AARG!

REX C WROTE . . .

You guys made getting my license easy and fun while upholding professional standards.

JONATHAN H WROTE . . .

Such a great experience. I genuinely thought I would be joined by a group of old guys on life support, but instead it was so exciting to see teens and 20-30 year olds getting licensed! This hobby is far from dead, keep up the great work!

JEROME K WROTE . . .

When I first started reading about remote/online exams I thought that all of the various rules and multi-zoom monitoring was a little over the top. Then after studying and speaking with other licensed HAMs, I gained a new respect for the HAM Radio field all together. I now realize that "Hamming" is Federally Licensed, and that one of its' mandates is to be a part of Emergency Communications when the normal modes are not available. I began to see that although Hamming is called a "Hobby", it has to be one of, if not "The" most important Team that people can join.

As far as the Aurora Exam Team, I could not be more proud that they were the team that I tested with. I first had a few problems with Zoom, but the Aurora Tech team, (Brandin), was all over it and helped me through the set up with respect. I appreciated that as I am sure that anyone who takes their exam with them will find out.

The VE Monitors were great. They all had input about the individual test-ees and how our Primary and Secondary Zoom cameras were positioned. After going through this first level Technician (and passing!), I have a better understanding of the Community that had just joined. They all welcomed me to the club, and they meant it. They shared their call signs so that I could be in contact with them in the future. They asked if I would like to come back for my General Exam after some more studying, and that was a no brainer. My Monitor Lead, Dann was very easy to follow and I enjoyed his making the whole event a pleasure to go through. Gary just happened to be a fellow Kentuckian and that also made it fun, and Dub was also very professional and helped in my camera/laptop positioning.

Together they all offered to answer any questions that I may have going forward. They said, "Congrats Jerome, You are now one of Us!?" And let me tell you, that feels great!

If anyone is considering taking the HAM EXAMS, go with the Aurora Team. You will enjoy the experience.

Thanks,
Jerry (No call sign yet, but soon!)

July 2021

WENDY H WROTE . . .

Everyone was wonderful! Very professional and friendly group. They tried to make a stressful testing time as relaxing as possible. I highly recommend them for online testing and look forward to working with them as a VE.

MIKE (TIMOTHY) M WROTE . . .

Repeat customer, outstanding experience both times!

KEITH R WROTE . . .

The only issue I had was that I signed up for July 29th exam day. I was surprised AND late for my exam on the 27th (no one wants to be THAT guy)...When they say be flexible in your schedule, they MEAN flexible. I was trying to be ready for my general license by the 29th. I literally seen the email to start 45 mins late to the exam. That said I passed my tech exam and the people I met are truly awesome! I'll be back to take the general and possibly the EXTRA. Pay attention to your emails IN GREAT DETAIL and DONT ASSUME ANYTHING! You may pick a day but the flexibility will have to be a wider band than you think 😊. Part of the process!

ROBERT W WROTE . . .

Excellent folks. Friendly and helpful. Maybe you could cajole me into volunteering.

DAN H WROTE . . .

This is the second test I have done with AARG. When I upgrade to my Extra I will use AARG again. Easy straightforward processes. Good people to work with who have good advice pre and post test. Highly recommend if you are in need of testing.

SARAH T WROTE . . .

You guys are very friendly and excited about what you do!

ALEX B WROTE . . .

The trip to Alaska was difficult, but worth my shiny new license.

NATHAN D WROTE . . .

I said I would be back for General. And time does sure fly when you are having fun, but it really was about a month since my Technician exam. Not the 1-2 weeks that y'all were guessing. I didn't think twice about where I was going to take the second exam

after the great experience I had with the first, and when I'm ready for the Extra exam, I'm sure I'll return again. Thanks for an amazing experience and a supportive group of folks, especially the post exam chat time.

NICOLE G WROTE . . .

Friendly team, easy testing process, would recommend!

STEPHEN V WROTE . . .

The team was welcoming and professional combined with good humor.

HEATH P WROTE . . .

The setup, testing, and follow-on discussion (grading) experience was very good! The whole process went very smoothly, and when some members experienced difficulty with any portion of the setup the VEs were on the spot helping out and ensuring the process continued smoothly. All of the VEs were extremely respectful, friendly, and even humorous. Overall, great experience, and I will definitely advise any interested parties to use this group.

SAM F WROTE . . .

The setup process was slightly hectic at some points, but once people got their computer issues worked out, everything was very simple and easy. The men working were very kind, helpful, and understanding. I will be using Aurora Amateur Radio Group for future Ham radio certifications.

NATHANIEL P WROTE . . .

The overall testing experience went flawlessly. The examiners ensured I was able to be at ease when completely my exam, and I easily passed my exam using the online platform. This is the ideal way and most convenient way to quickly and easily become a HAM radio operator and get on the air and have fun in the process!

DENNIS B WROTE . . .

It went great. Great and friendly people.

MARK W WROTE . . .

I thought the VE Team was excellent and very professional! Instructions were clearly given and easy to follow. The setup team did great also. I don't have a lot of experience

with Zoom but it worked very well for use in the exam session. I hope to keep in touch in the future with AARG.CLUB.

NATHAN C WROTE . . .

All the staff and VEs were very nice and helpful. Made the testing less stressful.

ANTHONY S WROTE . . .

Very easy process and wonderful people!

ROBERT D WROTE . . .

Everything was perfect I was at work and able to take the test. What more could I ask for? You all were very professional but yet had a sense of humor and made it a pretty good experience. Thank you so much!! I am glad I chose this group/site for testing.

SCOTT L WROTE . . .

Everyone was very friendly and personable. I thought it would be very strict, tough, and intimidating environment. Very glad i was wrong. Testing went smoothly, easily and very quickly.

DONALD T WROTE . . .

Great professional and kind. Good people.

SEAN K WROTE . . .

I will use Aurora for all my future test needs. Just waiting on FCC. They still have no record of my application, but it's a government operation so I'll set my expectations accordingly.

DARREL Y WROTE . . .

Hello I would like to say everything was smooth on the Zoom Exam. I would like to upgrade Extra on Zoom in 6 months or so Thanks again Aurora Amateur Radio Group, 73!

THEODORE N WROTE . . .

Everyone made me feel very comfortable. Excellent examiners, excellent experience.

JARRED G WROTE . . .

Good experience. All the VEs were personable and made you feel at ease.

ANDERSON L WROTE . . .

A great team to get your ticket, or expand your ticket up. I had a great experience with these wonder people. Thank You for being a great group.

KEVIN W WROTE . . .

Amazing! VEs were super friendly and super helpful. Great experience, I will definitely be back for my General exam! Thank you!!!

CHRISTOPHER O WROTE . . .

Thanks so much for the positive feedback. Even though I didn't pass I did feel comfortable and will be back!

JOHN G WROTE . . .

Great Experience!!! Examiners were friendly and super supportive! I was really nervous and there kind demeanor really calmed me down, and allowed me to focus and pass the test with confidence!!!

PATRICIA N WROTE . . .

The "Aurora touch" strikes again! Even though I had taken the Element 4 exam before (and had been a VE for Technician level) through AARG, I was still nervous and anxious. All of my fellow VEs were there for me giving me encouragement. And it was absolutely no different from anyone else who took their exams at the same time. I was happy to find out that I had passed, and even more happier that my Aurora family was there to tell me so. I am so glad to be a part of AARG!

JASON B WROTE . . .

Very well organized. Efficient and professional.

MICHAEL P WROTE . . .

This is an amazing group! Thank you for facilitating a great testing process.

NICKOLAS K WROTE . . .

Started a little late, but likely out of anyone's control. After that it was clear, professional and smooth. Thanks to the volunteers hosting.

BRIAN N WROTE . . .

Consummate professional's...A+ Experience!

KENNETH J WROTE . . .

The Examination went just as explained. The written instructions were a little daunting But the friendliness of the volunteers helped to bridge the gap. I would encourage anyone looking at a ham license to go this route.

PAUL W WROTE . . .

Setup and instructions so easy, even a sailor can follow!

June 2021

MARCUS W WROTE . . .

It's very hard to translate a physical experience into a virtual one, but AARG pulled it off. It really felt like you had entered into a testing center. The staff was professional and courteous with quick resolution to any issues. Regulations were explained clearly. Best of all everyone was friendly and patient. If you need to get licensed or upgrade your license then I'd recommend AARG hands down.

DEVON M WROTE . . .

The VE's have a great rapport with each other and the test takers. I truly felt welcomed to join them.

LUIS G WROTE . . .

Excellent experience.

NAOMI B WROTE . . .

The examiner team was well prepared, and patient.

COLEMAN D WROTE . . .

Awesome testing experience with a group of friendly and knowledgeable folks!

RICHARD L WROTE . . .

My VEs were very patient with my troubles setting up the connections and correcting my FRN number. Very supportive to a newbie like me.

BOBBIE JO R WROTE . . .

Everyone was awesome!!!

GERALD P WROTE . . .

What an AMAZING Group of professionals. The Seriousness yet zealous patient attention they give to each student is simply unique and amazing. The way they proctor and protect the examination integrity brings both a sense of pride and honor to the institution. I look forward to continued fellowship and learning with AARG. Simply Outstanding! Gerald Poe Jr. (Gp2)

CLIFF R WROTE . . .

The instructions via email were extremely informative. There were no surprises once we logged on to the site. The VEs were very professional yet also very personable. They created an environment of being relaxed and helpful, lessening the "tension" of taking an exam.

CHRISTOPHER C WROTE . . .

Well done. Friendly folks and a smooth process. Keep it up!

ELLIOT M WROTE . . .

You guys are awesome. I couldn't have asked for a better experience!

NATHAN D WROTE . . .

I had a technical issue on my side and y'all had one on yours, and everyone worked amazingly well to make sure the test was quick and painless. Thanks a ton and I'll be back for my General ASAP.

JOSHUA S WROTE . . .

Fantastic! A very clear, positive, and professional experience from start to finish. All of the Club Members & Examiners were very friendly and welcomed me with open arms and good spirit. Thank you all, I'm very proud and happy to be together!

JOHN V WROTE . . .

The process was easy and fun! I was laughing before a test that's rarely happened in my life. I appreciate the humor and professionalism. I look forward to chatting on the

airwaves soon.

AMANDA G WROTE . . .

I really enjoyed this process! Brandin and the crew really made me felt at ease. I highly recommend this process to all applicants.

PHILLIP R WROTE . . .

Thought everything went quite well. There were a few glitches getting the test website going, but not a big deal. I'll be back when I'm ready for the General Exam.

JOSHUA G WROTE . . .

When I took the exam, the software had just been upgraded so there were the usual glitches. While fixing the issue, we all just sat online chatting about the hobby and joking around. It took a while to fix but they were so welcoming that it didn't seem like a long wait. The test itself went very smooth and this is obviously a dedicated group of people. I'll be back to take my general test for sure.

RACHEL G WROTE . . .

Everyone was so kind and gracious. I look forward to speaking to everyone again soon. We're a family, after all :)

MIKE M WROTE . . .

I was suspicious of online testing but the entire process was painless and outstanding, it was all around better than in person testing at my local ham club. Everyone involved should be very proud of what they've built!

JESSE A WROTE . . .

Thanks so much to all the VE's. It was a very good experience. I enjoyed talking to you. I look forward to being a VE myself.

DAVID H WROTE . . .

Highly professional, actually an incredible experience, the entire team were amazing, highly recommend. Knowledgeable, friendly, everything was amazing!!!!

ROBERT A WROTE . . .

Excellent Start to a Rewarding Hobby

TOBY W WROTE . . .

Very professorial and accommodating. Especially since I showed up 45 minutes late to the zoom session :)

DYLAN R WROTE . . .

It was a super smooth, professional, and efficient experience!

JONATHAN C WROTE . . .

Great group of people that are very accommodating!

PETER J WROTE . . .

It was well organized. I enjoyed working with everyone throughout the process!

ZACHARY B WROTE . . .

Overall, an excellent experience! Very friendly, professional, and knowledgeable people. Very well run program, with no technical glitches or testing issues. Highly recommended!

DAIL R WROTE . . .

Outstanding, calming, personable VEs.

JEFF R WROTE . . .

Thanks for your time this afternoon. Great experience and look forward to coming back for my General exam.

DAVID A WROTE . . .

The process was VERY smoothly and efficiently run by a knowledgeable and friendly bunch of folks through the club.

KENNETH K WROTE . . .

The evaluation team were awesome. Very easy going and welcoming. They made the entire experience stress free. 10/10

JONATHAN M WROTE . . .

Wonderful experience! Every single one of the individuals from your organization were

very friendly, explained the testing process very well and were very accommodating and patient. Will definitely be taking my next certifications with you guys! Thank you so much for a great experience!

JERRY K WROTE . . .

Very well executed. Excellent experience.

ANDREW K WROTE . . .

All in all it was a great experience and I made it through round one. Thanks for the votes of confidence from all of the VE's. I'll be back for round 2 :)

HANNAH K WROTE . . .

Overall a great experience! Seemed like a couple other candidates had some issues, so that slowed the proceedings down. It wasn't an unreasonable amount of time, and the emails did warn that things could take a little longer depending on other participants. I was very happy with how friendly and professional all the volunteer examiners were. I will definitely be doing my General exam with you all. Thanks!

LAWRENCE P WROTE . . .

Volunteer staff were great.

CHARLES S WROTE . . .

I live in a remote area with 4 young children. My wife is recovering from a recent injury and I had no opportunity to travel to take a test. I really appreciated the opportunity to test with your group and was very surprised by the work and effort put in to make remote testing work. Thank you!

JOHN P WROTE . . .

The exam session was all I expected it to be, and it was great! One area of improvement is I would send a verification that the exam fee was received. I was unsure that the exam was paid for because, I did not receive any response back stating the fee was received and it was confirmed with a receipt. I also received a few repeat emails which gave me instructions on how to pay for the exam, which lowered my confidence the exam was paid for.

CONNOR H WROTE . . .

This was my first time experiencing an online proctored exam, it went extremely smooth! I could definitely tell that the examiners were very experienced in conducting these sessions! The setup, join, and examination process were very simple and efficient. I would definitely register with AARG for any of my future licensing tests.

JOSE D WROTE . . .

The whole process was easy, smooth and fast, the overall experience was excellent, congratulations for your commitment and professionalism.

ELISABETH B WROTE . . .

Aurora Amateur Radio Group, thanks for an incredibly well coordinated, communicated and fun experience with my Extra exam! Since there's no Maybe radio button in the VE question above, I'll say here I am a "Maybe" in the late summer/early fall and after I've read through your documentation about the responsibilities and time commitment becoming part of the team. You indeed were a delightful team to guide us through what could have been an intimidating process for some. Thanks for making it a great experience.

MICHAEL H WROTE . . .

Everything went very smooth. Great group of individuals and look forward to my General and Extra!

JOSH D WROTE . . .

I felt instantly comfortable and at ease with the team as soon as they introduced themselves. They are incredibly friendly and welcoming and seem generally very excited to help others get into the art of amateur radio.

JOHN M WROTE . . .

Although I indicated "No" regarding interest in serving as a Volunteer Examiner, it's only because I am very new. After more involvement in the hobby, I believe I would be interested in being a VE and definitely would be interested in AARG.

I found the exam experience very friendly, professional, and clearly communicated. It was a great experience. One thing that you might want to communicate more clearly (although not that important) is how one joins the Zoom session using the second device without using audio. Because there was no option in Zoom (on my phone) to explicitly

not have audio, it was not clear to me that I simply needed to not select one of the two options ("Wifi or Cellular Data" or "Dial in") by touching away from the two options. But it was masterfully addressed by one of the VEs and the exam proceeded without incident.

ALBERT M WROTE . . .

You guys were wonderful, personable and professional... Thank you - gave you a quick recommendation on Twitter with a link

JOHN B WROTE . . .

My day job is working on the back end systems for the assessment integrations team at an online university. Your platform and online proctors far exceeded my expectations. Great group of people there making it happen. I'll be back in another two weeks for my General exam.

TIMOTHY C WROTE . . .

Excellente!

JOSHUA L WROTE . . .

I loved it, It was so easy and fun.

JEREMIAH D WROTE . . .

Thank you!

May 2021

MATEO D WROTE . . .

The team was professional, helpful, and friendly. All technical issues were explained and dealt with well.

DANIEL C WROTE . . .

Direct people to enter the examgen.us URL directly into the address bar. Short cut is control L.

TERRY D WROTE . . .

Everything from sign up to the examination went smoothly, and the VEs were all helpful and supportive. Thanks AARG, see you for my Extra soon!

DENNIS M WROTE . . .

It was great. Everything was simple and concise and issues got resolved promptly. Kudos to the team.

KYLE G WROTE . . .

The entire testing process went very smoothly. The AARG VE's processed my license info immediately, and my call was sign in the FCC database in less than 24hrs. I'll be coming back to these folks when I take my General & Extra exams.

LARRY C WROTE . . .

Very well organized. Both the scheduling and VE teams were awesome. Thank you!

WILLIAM M WROTE . . .

An experienced, compassionate staff that try to make your testing experience as smooth and stress free as possible. I recommend all future Ham Radio testing with ARRG!

KYLE W WROTE . . .

You guys are awesome! So helpful and welcoming! An amazing experience.

HURLEY S WROTE . . .

The people were the best part. Everyone was so friendly, welcoming, and professional.

ELIJAH W WROTE . . .

Great group of people to work with in getting certified. Very organized an efficient.

JAMES H WROTE . . .

Great

CHRIS W WROTE . . .

Very smooth and professional process.

KEITH M WROTE . . .

Everything went well. Very thorough. May want to send skype link earlier. Wait for everyone to get in the room and explain everything once.

BOBBY S WROTE . . .

Not being computer suave' the day before took extra time inviting me a zoom test that was exceptionally kind putting an ease to focus on actually studying for a passing score thank you & 73's Vince D'Eon

ERNIE L WROTE . . .

The entire team was very welcoming and represented your club and the HAM hobby with respect and honor. I was truly humbled by the entire experience.

RICHARD M WROTE . . .

I thought everything went as planned, they did an excellent job.

JENNIFER W WROTE . . .

Got to hang with Irene again! She was there for my tech exam as well and is so awesome! Frank and Corey were awesome as well. All the Volunteer Examiners are helpful and friendly - great group here.

BRIAN C WROTE . . .

Y'all are so incredibly professional and so well organized. I was very impressed! Please keep up the great work.

TIMOTHY D WROTE . . .

This was the second exam session with you. I did the Tech and General in April. I really liked the friendly joking before the exam started. I was at ease taking the exam. I missed one question on the extra exam and would have liked to know what the question was as I thought I would get 100% as I did on the tech and general.

KEITH F WROTE . . .

It was a total pleasure working with the team a great bunch of guys I will recommend them to any one wanting to test ill be back 73

MARK R WROTE . . .

The best experience I could have hoped for. Thank you!

CHADD A WROTE . . .

I was late for my zoom appointment because I am working some VERY long hours at

work (putting in all new network switches for the city) and didn't even get time to check my email on test day and so missed an email from the morning that made a change to the testing time. Even though I was VERY late, they were great and forgiving (I MUCH appreciate). This week has been nothing but hectic for me at work and was so very nice the people running the test were just outstanding/professional/courteous...thank you.

ROY C WROTE . . .

Thanks for all you do, I enjoyed virtually meeting the VEs.

ANTHONY S WROTE . . .

Very friendly people administering the exam!

RACHEL M WROTE . . .

1. Very nice folks but the process took a long time - I had kids waiting to go to bed, so it was a little stressful. For those with more time, the chatty atmosphere may be more appreciated! 2. Please use BCC in future emails so all recipients of the emails don't see everyone else's email address. 3. Along with that, it would be nice if all recipients of the emails didn't see everyone else's full name in the exam roster as well. 4. Not a fan of sharing a breakout room with another test taker, especially when displaying ID and personal information. 5. Overall you seem like a great group and definitely fun personalities, but in the future I will probably use the other group I've tested with in the past for 3 reasons: Their testing process is faster, they don't have other test takers in the breakout room, and they waive test fees for first responders. Thanks for your time and 73 to you all!

DAVID F WROTE . . .

Was very smooth, professional, and well done! Made my tech testing experience a great one and I'll be doing my general with them as well!

JOHN W WROTE . . .

I enjoyed the process and look forward to doing it again for the Amateur Extra.

SCOTT P WROTE . . .

The only comment I can offer is thank you. Your team of VEs were able to maintain professionalism (if there's that in a hobby) while creating a relaxed atmosphere to test in. Thank you, again.

LASZLO F WROTE . . .

Two comments regarding separate portions of the process. 1) on the arrl website the first available date appeared as the day I was trying to sign up, which I was ready to do. However, once I went to your signup page I was required to pay first and then I found out that the earliest date was about one week later. The date on arrl was inconsistent with the first date available which was displayed AFTER I made the payment. 2) While your instructions are very clear and precise with regards to the technical requirements and the process, I found it frustrating having to wait for other exams takers that clearly could not follow the directions. If you could find some way to verify in advance that people have what they need or to have the ability to advance people quickly who fulfilled the requirements, would make the process smoother. Otherwise I was pleased with everyone involved and the exam. Thank you, Laszlo

JAMES E WROTE . . .

The Aurora VE Team made the remote testing experience enjoyable and positive. I expected a well-organized and polished presentation, which was absolutely the case, but I also genuinely delighted in and appreciated the encouragement, comradery and welcoming nature of the team. Thanks to all for providing this service to the community!

WESLEY S WROTE . . .

You guys really do great work! I'll be back for my general exam!

HOWARD "TROY" L WROTE . . .

I thought the examination team was professional, exceptionally friendly, and made my all around experience very comfortable. I'd like to add that I normally experience powerful test anxiety. Because of their approach I was not inhibited by my anxiety and got through it easily! Thank you!

LEWIS C WROTE . . .

It was a great experience. All stages of the process were professional, yet fun.

ADAN P WROTE . . .

I used ham radio prep...all the lessons there were great but their tests were easier than

yours. ;-)) maybe some advice to applicants of the test with a link to a better study guide could help. Just an idea.

JESSE H WROTE . . .

Very friendly and accommodating testing environment! Thanks everyone!

MARK S WROTE . . .

Testing experience was great. They were a lot of help and very friendly. The whole process was smooth.

JAMES R WROTE . . .

The website is welcoming and thoughtful, I was well prepared and looking forward to taking the test. Everyone I met online was obviously there because they wanted to be.

JORGE N WROTE . . .

I liked the process from beginning to end. Great structure and support!

JOHN G WROTE . . .

Very good experience. The VEC team was wonderful and very supportive. 10/10 would recommenced.

HENRY L WROTE . . .

If I had anything to criticize, sometimes some of the emails I get would go to spam, and I heard other people had trouble finding the email at all, so I had to forward them links to the meeting (we had the same time slot). But of note was the fact that there was always someone to help. I'm able to get near immediate responses from club members in the IRC server (I didn't know people still used that!), and everyone seemed really happy to be where they were, on testing day and otherwise. If there was any technical issue on test day, the VE's were always equipped and ready to handle it. It made me feel at ease. I think that's what really counts - I wasn't sure what to expect, but the AARG members really do create an atmosphere that should be the model for other communities around the world.

FRED M WROTE . . .

I really enjoyed it. I had a few glitches, but they were all caused by me. They had me hooked up in just a few minutes. Everyone was very professional and extremely

friendly. I was a little anxious at first, but they were patient. I know that there is always room for improvement, but I cannot think of anything they can do to make it better. I had a great time and did not feel like I was taking an exam. I would recommend them highly to anyone.

MARK R WROTE . . .

All those involved with the exam process were kind, patient, and knowledgeable. The information provided about pre-exam requirements and what to expect during the exam process were explained thoroughly. Exam scheduling was straight forward and presented clearly. Thank you AARG for this service.

DERRICK W WROTE . . .

I think it went about as well and as quickly as possible when dealing with people of varying technical proficiencies. It was quick and easy.

RICHARD G WROTE . . .

Very nice atmosphere for taking a test. Everyone was friendly and accommodating. Thank you

COLE C WROTE . . .

The process was very simple and fun! VE's were extremely friendly and helpful throughout. Highly recommended to everyone considering it!

JUSTIN H WROTE . . .

Everyone that helped set-up the examination and those administering the examination were great. They were helpful, sometimes funny, and really made sure the exam was properly given.

DENNIS C WROTE . . .

Welcoming, friendly, and professional service. Fast service. Tested on a Friday and the following Monday my license was in the FCC database.

MICHAEL P WROTE . . .

My experience in testing with the Volunteer Examiners of the Aurora Amateur Radio Group was outstanding. The administrators were very professional, knowledgeable, friendly, and their collective commitment to the Amateur Radio Hobby is

commendable. It is individuals like them that make our experiences so pleasurable. 73's to all! Mike.

ANNELIESE B WROTE . . .

The VEs were very encouraging, humorous, and professional. They shared some great stories with me after my test. The testing platform was clear, concise, and easy to use. I am happy to recommend AARG for your remote testing needs!

DEVIN W WROTE . . .

The people there are super welcoming and made me feel comfortable during the testing experience. After my exam they talked to me for about 10 minutes and made me feel like a part of the community.

BENJAMIN D WROTE . . .

Made me feel very comfortable and at ease! Great group!

BRIAN C WROTE . . .

Everyone was very professional and friendly. And so incredibly well organized. I was very impressed with how smoothly everything went.

JAMES G WROTE . . .

Everyone was awesome and I felt relaxed with setup, testing and grading. I will definitely recommend to all of my friends, family or anyone else to come and take the test here.

FRANCIS M WROTE . . .

Great experience, extremely well thought-out and administered, and friendly, helpful people. Would highly recommend.

ERIC L WROTE . . .

You helped make my experience a lot more comfortable! Helped make me less anxious and focus better!

JENNIFER C WROTE . . .

What an incredible team and set up! They answered all of my questions at the end and shared some incredible stories that made me even more excited about entering into the

world of radio! I highly recommend testing with AARG.

BRIAN W WROTE . . .

Could have been a better experience!

BEVERLY B WROTE . . .

Very pleasant and welcoming experience.

TODD B WROTE . . .

VE's were very helpful and welcoming. Kudos to them for the work they do!

BRIAN S WROTE . . .

Online exams are not my first choice, but the team at AARG made it as painless as possible. A great group of professional, friendly, and helpful people! My daughter is thinking of taking her Tech exam and I'm going to make sure she does it here - can there be any higher recommendation? lol

ALAN G WROTE . . .

Really first class online exam proctoring. I can tell that you put a lot of thought into it. It's well set up, and it couldn't have been easier for me to do and follow. Also, you communicated the "right" information at the "right" time to facilitate the process. Appreciated how seamless and smooth it was.

EMMA W WROTE . . .

You all were so friendly and welcoming, despite it being a test I actually had fun! I wish I could give some helpful constructive criticism but I genuinely can't think of anything, you made the process so easy and clear.

MICHAEL C WROTE . . .

Fantastic experience. You guys are top notch.

JACKIE G WROTE . . .

I appreciate everyone that took time out of their day to assist me with the exam. It made me feel comfortable and confident that i would pass.

RILEY M WROTE . . .

The group was very fun. I think it could have been made into a talk show.

DALE G WROTE . . .

This was very well organized and conducted. I felt like a met with friends.

DENNIS C WROTE . . .

Exam team very friendly yet professional. I experienced some complications with families health issues and was able to reschedule with little effort and exam teams understanding. Recommend their services.

ERIC D WROTE . . .

Took my Tech and General here (passed both), will take the Extra here as well, am talking about Aurora to others interested in getting into ham radio as well as those wanting to upgrade. Thank you and God bless you for what you do for the ham radio community.

BRIAN S WROTE . . .

All the VE's are absolutely great to work with.

ELIJAH W WROTE . . .

Very well organized. Very efficient use of time.

REBECCA K WROTE . . .

I really liked that I was able to talk to Matt on the telephone a couple days before the test. He answered questions that I had. It was great!!! The testing team was awesome and the setup tech man (forgot his name) with was very patient with me - I had never done a zoom meeting before.

To anyone who is thinking about using Aurora to take your test, I highly suggest them!!!! I have text anxiety and was Really Really nervous to take my test and they encouraged me, talked with me, and it helped ease my anxiety!! I would especially encourage women to test with them, they had women on the testing team!!! They are not a "boys only club".

JESSE V WROTE . . .

A professional and well-orchestrated testing experience! They move you from Zoom

room to room in each stage of the setup and the exam process. This really helps keep things organized. Their remote testing was well-presented and worked very well. I passed both Technician and General in one sitting!

April 2021

TYLER D WROTE . . .

They clearly explained the process, answered all my questions and made the test-taking environment enjoyable. It was a pleasure to meet everyone!

DUSTIN M WROTE . . .

Felt welcome as soon as I signed into the Zoom call. The only issue I had was that I had to pay for the course up front before knowing which classes were available, but Matt was prompt in replying to my email and getting a suitable time scheduled. Don't panic if the time you want isn't showing on the website.

CHRISTOPHER R WROTE . . .

You all made me feel very comfortable and were awesome! Thanks so much.

WILLIAM T WROTE . . .

The platform was easy to understand and use. The VE team was amazing, I was a little nervous to begin with but they quickly set me at ease. The team was very friendly and professional.

PATRICIA N WROTE . . .

It was welcoming, fun and very relaxing. Even though I didn't make it this time, I know where i have to get better on, and will continue to do so. The VEs were all consoling and encouraging - even to ask me if I would be interested in being a VE on Tech level! When I was welcomed as a part of the family, it made my heart feel so good. As can be seen, I live in Minneapolis, where there was a major trial that put the city on edge. One of the VEs recognized that, and said "I am so sorry that all of that went on..." Nothing had to be said, but when it was, it renewed my faith and admiration for Aurora hams.

GEORGE N WROTE . . .

From the emails to the initial greeter, then to the test administrators, everyone was friendly, and helpful. Instructions were clear and the test setup was smooth and easy to

follow along. I really appreciated all the encouragement and guidance throughout the process. You guys made me feel welcomed and at-ease - thanks!

SEAN A WROTE . . .

The guys took a potentially stressful event and made it super relaxed. Really appreciated them.

JUSTIN D WROTE . . .

The testing platform is excellent; it is both easy to use and simple to understand. This was a wonderful experience, everyone involved was passionate and extraordinary.

JONATHAN C WROTE . . .

I was very impressed with the proctors. They were welcoming and positive.

MARTIN EDWARD G WROTE . . .

Awesome first experience with an Amateur Radio group. Very welcoming and helpful! Props to Matt, Dann, Vince and Brandin!

SAMANTHA S WROTE . . .

You all made the experience painless, and I immediately felt at ease after talking with you.

TANNER D WROTE . . .

Stepping into an online proctored exam was a new experience for me. Those on the call took care of everything, all I really had to focus on was the test. I was impressed with how informed, friendly, and service oriented everyone was on the call. I sincerely appreciate the positive experience.

DIANE M WROTE . . .

Thank you for providing a pleasant experience. I felt at ease taking the test due to everyone's knowledge of the test process.

ARISTOTLE A WROTE . . .

Very well organized exam process. I know this is amateur radio, but you guys are pros!

RICHARD G WROTE . . .

I was a little apprehensive at first with all the procedures etc...once I met everyone and got things going I became very relaxed and was able to complete my test in a timely fashion with good results. Thank you to everyone.

CRAIG T WROTE . . .

These folks are fantastic. From the enrollment process, pre exam setup, and through the exam. Everything is very clear to follow. This is how remote testing should be done.

EDWARD S WROTE . . .

Returned to take my general exam. The group and the examiners are top notch just like the first time. Super friendly and make people feel at ease. Things are efficient with clear instructions.

KRISTY W WROTE . . .

Everyone was so nice. Thank you all for providing this service!

BRIAN P WROTE . . .

All the volunteers were very kind and patient. I wasn't anxious about the exam but it was clear that everyone was ready to help with anyone that was. The enthusiasm for amateur radio shines through: I felt warmly welcomed to the community and I really appreciated everyone's efforts.

STEPHEN C WROTE . . .

A little hiccup with not receiving an email but once that was sorted (which it was quickly remedied with a phone call) everything thing went really smoothly. VEs did an excellent job of not only administering the exam but also creating an environment conducive to success. Stellar job!

WILLIAM S WROTE . . .

I was worried about the two camera thing but it went well, this was not a stressful setting, I enjoyed it. All testing is still shut down in my area - glad these guys are there.

EERO A WROTE . . .

The administrator were very kind and helpful, which took some of the anxiety away.

SERVANDO M WROTE . . .

Thank you for being so accommodating when I had computer issues! I was moved to the next slot and passed my General! Thank you so much!

DANNY M WROTE . . .

Really appreciate how at ease you made me feel, an excellent experience I will be back for my next license test.

RICHARD C WROTE . . .

The VEs were friendly and supportive.

ADAM G WROTE . . .

Clear directions, informative, relaxed.

SHELDON W WROTE . . .

Easy process, quick, efficient, and friendly people working the team.

ANDERSON L WROTE . . .

This was one of the most relaxed greatest exams I have ever taken, these folks know how to make you comfortable and relaxed. It was a pleasure and will be glad to always test here.

RALPH A WROTE . . .

The VE's and AARG people I met were all wonderful. The software and conduct of the exam sessions were exceptional. I greatly enjoyed the whole experience and would recommend Aurora to anyone wanting to an exam.

JAMES H WROTE . . .

The whole process was fast and easy. They gave me clear instructions and were very nice. I will definitely be returning to them for my General license as well!

MARV S WROTE . . .

I didn't realize ahead of time that I needed to put Zoom on my Android phone, but I was able to download it from the Play Store with no problem. The whole exam process went smoothly, and all the VEs were friendly.

MATT D WROTE . . .

Everyone from the Aurora ARG that I had the chance to "meet" was extremely personable and I believe that they truly want everyone to succeed and advance.

ANEESHA A WROTE . . .

I was very comfortable and the volunteers were very friendly. I didn't feel nervous at all.

KYLE W WROTE . . .

I know straight high marks aren't as helpful as comments but I really can't think of any way to improve the experience. I am very impressed with the process and how smoothly the VEs walked us through it. You are all very professional and friendly. It really put me at ease. Everyone encouraged me to take the next exam. I will certainly take that advice and when I do, it will be with AARG again!

ERIC I WROTE . . .

This was my second time testing online with AARG. Thanks for another great testing experience!

KEN V WROTE . . .

I was very nervous at first but the VE introductions made comfortable and I smoothly moved into the exam and came out SUCCESSFUL PASS. Can't say enough about the warm CONGRATS and WELCOME into the HAM COMMUNITY and as Chuck said ' FAMILY '. I appreciate these guys and having them available online testing and give my HIGHEST RECOMMENDATION as this was a Great Experience for me. THANK YOU.

DAVID S WROTE . . .

Experience was great from sign up to completing exam and post exam support/information!

WILLIAM A WROTE . . .

I appreciate the efforts to keep things light and minimize stress levels. Thanks.

TODD B WROTE . . .

The VE's were all very professional yet welcoming. I doubt there are any better ambassadors for amateur radio out there!

JIM V WROTE . . .

The session went very well and the attitude of those who gave it was very calming and made me feel welcome in uncharted territory.

JOSEPH H WROTE . . .

I completed my third online proctored exam with the Aurora Amateur Radio Group. Each time I was impressed with the efficiency and effectiveness of the VE Examinars and the VE organization. If you have any misunderstandings or technical problems, they help you solve them immediately (and pressure-free)! My confidence was always enhanced by the AARG team!

MICHAEL M WROTE . . .

Y'all couldn't have made the process any easier! I will certainly be returning when I upgrade my license.

THOMAS P WROTE . . .

It went great! Thank you.

DANIEL O WROTE . . .

Simple and easy to take the exam. Testing team was flexible and encouraging. Definitely recommend!

CALISTRO E WROTE . . .

The session was very organized and easy to understand.

LEROY K WROTE . . .

Absolutely comfortable with everyone who helped administer the exam.

CATHERINE V WROTE . . .

The process felt seamless. I was easily walked through the steps to verify that my test location met requirements. The testing platform was simple to use, which is impressive. The VE's were professional, yet welcoming. I was given ample time to take the exam, and invited to a post-exam chat which I quite enjoyed. I highly recommend the AARG for remote testing.

MATTHEW N WROTE . . .

Professional, down to earth, and supportive. Great testing environment and good conversation after its all done.

MARAM A WROTE . . .

I loved how welcoming an encouraging everyone was!

JEFFREY M WROTE . . .

What I appreciated most about the AARG was the clear and immediate communication. I knew my application was processed because an email arrived right away to tell me it was. A lot of instructions were given, but they were easy to follow. No surprises. Actually, there was one surprise: The VEs who ran me through the process were warm and friendly. That made all the difference. I am glad I picked the AARG for my Technician license and I expect I'll be back soon for my General and beyond.

JEFF H WROTE . . .

Amazing energy and welcoming!

TIMOTHY D WROTE . . .

I enjoyed the friendly atmosphere. The friendly nature certainly allayed any fears I had.

EARL B WROTE . . .

Great group. Made me feel like I was part of the family and at ease. Patient and easy to follow instructions.

GLENN F WROTE . . .

Friendly and professional group, the exam setup instructions made it easy to know what to expect and what was expected of me, and I could tell the VEs took their roles seriously but also wanted to make sure applicants had a pleasant experience.

PETER C WROTE . . .

Taking exam with Aurora Amateur Radio Group was very well organized and structured. Everything went without any issues or glitches. All coordinators and examiners were methodical and friendly. Taking my exam remotely was super convenient and I highly recommend it.

JOSEPH H WROTE . . .

The examiners were friendly and helpful. Loved the service.

COLE S WROTE . . .

It all went smooth and everyone was very nice. Made the experience enjoyable despite being a little worried about the exam.

AMITKUMAR K WROTE . . .

It went really well, and I could not have asked for more! Everyone was relaxed, supportive, and very knowledgeable.

MATS N WROTE . . .

VE's were very helpful and friendly, making me comfortable taking the test.

STEVEN M WROTE . . .

All of the VEs were very friendly and very helpful with some technical issues I was having. I would absolutely recommend this radio club to others for your online testing. I will use them again in the near future as I try for my General level test. Thanks!

JAMES W WROTE . . .

The Team made me feel very comfortable right from the start. It is a simple process and there was plenty of time to take the test. Very nice experience. I definitely would recommend the group. It had been a while since I have had to take a test and even had to study for a test. I am glad I took the test with Aurora. With Covid and lock down in our state this was perfect.

RALPH A WROTE . . .

Very pleasant experience. Loved it.

WENDY W WROTE . . .

You all did an excellent job! I loved it! Made me feel very comfortable!

MADISON W WROTE . . .

This group of people were wonderful to work with for taking my remote exam. I can't

thank them enough for the friendliness and inviting atmosphere they created for the exam. Thank you for being so kind and generous to donate your time for my exam. I would 100% recommend working with this group!

LILY O WROTE . . .

My experience went wonderful! Everyone was so kind and made me feel welcomed. Thank you to Matt especially for pumping me up prior to my test and easing my test anxiety! Thank you again to everyone!

March 2021

DANNY S WROTE . . .

What a great group! The volunteer examiners made the process so easy and comfortable. Maybe not for all, but taking an exam like this is can be very stressful for some. This group made me forget I was taking a test. The actual test layout had a straightforward approach without all the bulk I've experienced in another online test. This format allows you to focus on the questions rather than worrying about how you navigate the question and answer submittal process.

Great job...on to Extra

73

K5STY

ROBERT L WROTE . . .

Friendly, efficient, and expedited. Both the pre-testing and testing personnel were friendly, knowledgeable, and understanding.

CHRISTOPHER S WROTE . . .

Straight forward practical and very friendly. Totally pleased with the experience.

JUSTIN W WROTE . . .

Very welcoming environment. I felt very comfortable and immediately accepted into your group. Everyone was very helpful, personable, and seemed eager to help. Testing, zoom video, and registration was a fluid, streamlined process. Format was easy to follow, and testing platform was very efficient.

ATTY M WROTE . . .

The entire experience was welcoming, efficient, and professional. A great group of people. I give them a 10 all around.

MICHAEL S WROTE . . .

Everything went very well. You guys got it together!

ANDREW S WROTE . . .

Unexpectedly smooth and professional--flowed better than my Zoom work meetings by a long shot!! Thank you especially for the donated time of the several VEs.

DAN M WROTE . . .

AARG has built a well-oiled machine. Fantastic user experience. Hard to imagine that an event such as this could work so smoothly until you see it 1st hand from the user's perspective. Also, I appreciated the timely communications I received leading up to the actual test, thanks.

JOSEPH R WROTE . . .

The whole team was very friendly and accommodating. They were also encouraging and helpful. Looking forward to taking the next license exam with them.

JOE H WROTE . . .

Well planned, organized and executed. The VE's are great at establishing rapport with the candidates, and getting them settled in, relaxed, and ready to take the exam. Test results are provided quickly with discussion/feedback. Documentation is provided quickly to the test taker. A very welcoming experience to the HAM family!

JAMES P WROTE . . .

Great experience. Whew, I passed tech now to study for General.

STEVEN M WROTE . . .

Took Technician, General and Amateur Extra exams through you. You do a professional job, are friendly and are accommodating. Easy to apply, easy to take, immediate results and quick registration with the FCC.

JOHN F WROTE . . .

There was a software glitch, but all in all a good experience.

ERIC I WROTE . . .

A great experience with some very nice people. Thank you!

DIEGO D WROTE . . .

Awesome exam experience. The whole crew was super friendly and welcoming. I will be sending all of our recovery team members this way.

JAMES R WROTE . . .

It was nice to talk with the exam coordinators.

PAVEL O WROTE . . .

My experience was exceptionally good. From the people, to the knowledge base with issues, the instruction were clear, I was very relaxed by "feeling" of the meeting and felt welcomed by all and the process. I would like to join as an examiner when my work load is less.

DANNY G WROTE . . .

The good people at Aurora are awesome. They walk you through the set up with step by step instructions. Everyone was very easy going and made me feel very relaxed through the entire testing process I will definitely use Aurora again when I test for my extra license.

DAVID G WROTE . . .

Extremely well run!

PETER C WROTE . . .

The signup for the exam was super easy with plenty of day/time options. Taking the exam was a breeze; exam process is well planned, organized and executed. The exam webpage was free of errors and I received nearly instantaneous results after the test submission, followed by Certificate of Successful Completion of Examination (CSCE). Very professionally done. Thank you Aurora Amateur Radio Group (VO2AUR & WL9Z)!

DANIELLE D WROTE . . .

I had a wonderful experience, thank you! I never thought taking my exam would

actually be fun. Everyone was so friendly and encouraging :)

ED S WROTE . . .

I picked AARG for my online exam after checking out one of the other groups and was turned off by how unfriendly and unwelcoming their rules were. I was not disappointed with my choice with AARG. Everyone was professional, super friendly, and patient when people had a couple of hiccups. Will be using them for my next exam!

CHARLES G WROTE . . .

My experience was very smooth with few surprises. Everyone was friendly and welcoming. Thanks for your work.

JAMES R WROTE . . .

It was nice to talk to everyone.

JORDAN W WROTE . . .

It went well, thank you.

WILLIAM H WROTE . . .

Awesome. I feel like I've made about 7 great new friends.

SHIRLEY W WROTE . . .

Instructions were clear, everyone was very friendly and welcoming.

CHRIS J WROTE . . .

The whole remote exam experience was truly awesome from start to finish. There were so many available times and test slots, so scheduling was really easy, and then the team was really friendly and communicative which helped put me at ease. Once I actually signed on for my exam session, I was also really impressed with how kind, patient, and professional everyone was - it really felt as if they were welcoming new friends to the group. The actual exam experience was smooth and the team made sure to make everything clear, and once I was finished, they made a point to really welcome me "to the fold." Really excellent operation, and I will definitely look to come back here for my General exam.

CHARLES C WROTE . . .

Great work...obviously some smart people when it comes to integration of testing, form completion, and hosting candidates virtually.

PHIL K WROTE . . .

Great people and process. Can't recommend them highly enough. If you want to take your exams online - and why wouldn't you - then there is no better choice than Aurora!

TONY A WROTE . . .

The VE team made me feel at ease.

GARY P WROTE . . .

Everyone was very friendly and professional. Communications about how the testing works was first rate.

LARRY P WROTE . . .

Even with a minor hiccup when I made an error on the application form, they got everything back up and running in no time. It was a nice exam experience.

ZACHARY G WROTE . . .

The Aurora Amateur Radio Group was exceptionally competent and friendly!! The provided clear and concise instruction as well as helping me to relax by being humorous, welcoming and extremely congratulatory when I passed!! I will be certainly returning to Aurora Amateur Radio Group for my future exams!!

Thanks again!!

Zack Gray (KJ7VUS)

CHUCK M WROTE . . .

Extremely well run and professional experience, everyone I interacted with made the testing process smooth and stress free. I highly recommend taking the exams through AARG.

CHARLES R WROTE . . .

A seamless, professional and overall enjoyable experience. Very well run, a great crew.

WILLIAM H WROTE . . .

Awesome. I feel like I've made about 7 great new friends.

BRIAN S WROTE . . .

The exam went super smooth and the VE's made the zoom setup go great.

JORDAN W WROTE . . .

It was a great experience. Everything went smoothly.

JASPER S WROTE . . .

Well ran program. The ease of testing at home beats having to the local club 30 miles away to test. Process was straight forward and quick.

WILLIAM H WROTE . . .

Very professional and at the same time friendly, courteous, and accommodating. Great experience when undertaking a tough task.

JEFF C WROTE . . .

VEs were personable and very friendly. Platform worked without a hitch. Much easier and faster than testing in person. Great people!

JOE H WROTE . . .

Very professional, efficient and effective. Excellent use of technology to fill the need for remote testing due to the coronavirus restrictions.

AMY P WROTE . . .

Amazing group of people. They are supportive and make you feel comfortable before taking the exam. The whole experience was much more relaxed than I had expected.

MATTHEW M WROTE . . .

The exams went smoothly and were just like taking the ARRL practice exams. The people were great and made you feel comfortable.

ROLANDO B WROTE . . .

The online exam platform worked very well.

GABRIEL S WROTE . . .

The volunteers were very friendly and considerate.

IAN D WROTE . . .

Everyone I came in contact with was very friendly. I had initially registered for the wrong day. When they called to confirm the appointment, we were able to reschedule for a different day. Communication was excellent throughout the entire process. I will definitely be using AARG when it is time to take the general test.

DAVID G WROTE . . .

Outstanding! Zoom session easy to set up. Exam format easy to navigate. The whole process was seamless. The VE's were professional and efficient. After having taken the previous exams outside in cold weather, this online platform is a transformative experience!

LISA C WROTE . . .

The experience was "top notch" from start to finish! The registration for the test is easy and quick and the testing platform also very easy to navigate. Possibly the best part of testing with this group is getting to meet the people associated with this club. Don't pass up the opportunity to test with this group and to get to know them! Thank you all very much!

SARAH A WROTE . . .

I'm visually impaired. It was a pleasure working with your VE team. I just have some feedback about the sign up form we had to fill out during the testing session, the one with all the numbers in its title. The fields were not labeled when you tabbed through. I personally do not mind this as I know how to use my screen reader, but others might not. All fields including combo boxes and texts should have aria labels indicating what they are when tabbing, at least I think that is how that works. Other than that I felt comfortable and the experience was like a breath of fresh air. If I lived in Alaska I would join your club physically, you guys are that good. **JOHN D WROTE . . .**

What a great team. I felt like I was with old friends. Very organized and the technical preparation was fantastic.

JOSHUA G WROTE . . .

Great group of people. Very friendly and helpful along the process. Already recommended these guys to a couple other people who were wanting to test. Glad I chose this group to complete my goal of becoming involved with amateur radio.

JOSHUA P WROTE . . .

The VE team was amazing when I tested for Tech, so I came back for more (General and Extra). The exam format is very similar to practice exam websites, so it's a low-stress transition. I'm still impressed with how easily everything went.

BRADLEY C WROTE . . .

Very well put together program, I was very pleased how the exam was run, I would recommend to anyone wishing to test. Thank again guys 73

SHANNON L WROTE . . .

The entire experience has been very welcoming and friendly. Instructions were very clear. The VE team made me feel like I was important and wanted in the radio community. The personal contact by phone after registering to test and the personal interaction before and after the test on the Zoom meeting made me feel an immediate sense of belonging and generated excitement to be involved. Thank you.

PHILLIP K WROTE . . .

Can't imagine it going any better than it did. Everyone is helpful and enthusiastic which helps drive continued interest in amateur radio.

KEVIN F WROTE . . .

These folks strike the perfect balance of professionalism and support. The logistics were clear, and the remote testing was flawless. I was excited about being a ham before the test. I'm even more excited now. These guys were great and I highly recommend them.

JOHN R WROTE . . .

Nice to see guys that are welcoming to others and not Elitist. Thank You and no reason others would not want to be around guys like you.

MATT M WROTE . . .

It's been a long time since I've met so many incredible people. Everyone was so kind and supportive, and I could tell they really love amateur radio. Thank you all for making my exam a wonderful experience. I can't wait to see you all in a couple of weeks for me General.

ANDREW F WROTE . . .

The whole experience was welcoming and yet kept a sense of professional boundaries with regards to the conduct of the testing.

JACOB H WROTE . . .

They (especially Hess) went above and beyond for me. Thank you guys!!

JOHN M WROTE . . .

Just make the radio buttons bigger :)

IRENEUSZ D WROTE . . .

Don't change anything.

MICHAEL K WROTE . . .

In my overly informed world, I was chomping at the bit to get information on how the testing process would go, before the actual testing. I would have felt more relaxed if I knew what to expect. For example something like:

- 1) you will follow the meeting link for zoom
- 2) you will be directed to fill out form 605
- 3) you will be sent into another room for testing with the proctors
- 4) the proctors will verify your identity with your ID
- 5) you will....

But that is just me. I like to know whats coming.

February 2021

TJ Y WROTE . . .

It was amazing. I had some anxiety as I had to take the test in a hotel room during my son's hockey tournament. The VEC's were great about it, very easy to talk to and made it clear what would happen and how everything would move forward. I'm going to go study for my Extra now and will be back.

HARRY B WROTE . . .

Every part of the remote testing process was thoroughly explained and flawlessly presented, from sign up to test day. I could not have asked for a better experience. Thank you Matt, Russ, Joel, and Frank for being great hosts today! You

guys made the difference.

WAYNE R WROTE . . .

Communication was great, we ended up with a fairly lengthy delay due to previous group having issues.

DUSTIN G WROTE . . .

It was simple and friendly. I would absolutely do it again and encourage anyone else to do the same. I very much appreciate them allowing my wife and I to schedule and take the exam the same day.

KEVIN E WROTE . . .

This was my first time testing online and it was very convenient and simple to navigate. The VEs made me feel very at ease. It was great meeting them all and I hope to build relationships with the club.

JENNIFER K WROTE . . .

The volunteers were very professional, nice, and pleasant to work with. I enjoyed taking the exam with them!

DEREK P WROTE . . .

I had a great experience both pre-exam and during the exam. Information was promptly delivered and expectations clearly set. All staff were very helpful and promoted keeping up the momentum and continuing to study and begin transmitting! Thank you so much for all your help!

JOHN O WROTE . . .

Was amazed at the amount of time the VEs spent after the exam answering questions and providing information on how to stay in touch with the club. I definitely plan on staying in touch and being an active member of the group. Hard to provide anything to improve upon the exam session, the process flowed well and the instructions provided were clear and easy to follow. Will definitely be taking my Amateur Extra exam with you.

JESSE A WROTE . . .

Great people that love the hobby and it shows.

JAY L WROTE . . .

I must admit I was nervous when I tested but now that I've tested with aarg I'm looking forward to testing for General with them. Thank you Chuck W5AD, Frank W3UF and Joel KN4EWI

CHASE R WROTE . . .

It went good although I wasn't that comfortable speaking, but I still passed though also I'm 11.

RAMSEY C WROTE . . .

The experience was wonderful! The team was so helpful to me.

JONATHAN P WROTE . . .

The exam session was great. First the VEC and VEs were wonderful, encouraging, and showed a joy in seeing testing go well. Second the actual testing system is well executed and was an easy transition from studying with different materials and practice exams, making it feel like a familiar way to answer questions. Overall I had a great experience and would suggest Aurora testing to everyone who wants to take their licensing tests remotely.

JAMES G WROTE . . .

Thank you for volunteering your time for such a comfortable testing environment.

PAUL S WROTE . . .

The testing experience and the instructions were excellent. I have taken my Technician and General with Aurora Amateur Radio Group and plan on taking my Extra with them.

MARK B WROTE . . .

The whole experience from the beginning was excellent. From registration to taking the exam, the process was seamless. The team was obviously well-coordinated and the process well planned from start to finish. Each VE went to great lengths to make me comfortable and readily answered any questions I had. Thank you all for providing this outstanding service. I can't say enough about it!

GARY H WROTE . . .

I enjoyed the folks that was in the session, they were warm and friendly. I really enjoyed the conversation and great atmosphere thank you.

JAMES T WROTE . . .

Even though there were delays, it was a good experience overall.

RON T WROTE . . .

Everyone was professional and very friendly it was a great experience A+

RALPH S WROTE . . .

During this pandemic, a bunch of volunteers put in an exam with every bit of professionalism and way more support than I've ever seen. Great job folks!

WAYNE C WROTE . . .

Awesome group of people, made for a very laid back, chill experience and the process worked like clockwork. I hadn't really thought beyond getting my Technician's license, but I decided during the post exam chat that I was going to immediately dive into getting my General and told the VE's I would see them again in a couple of weeks. My local HAM group didn't really leave a good first impression and it kinda turned me off, but the AARG group has gotten me excited again.

MILES D WROTE . . .

Thanks again to the AARG team. They made my experience and more importantly my teenage daughter's testing, go smoothly and comfortable.

NICHOLAS H WROTE . . .

Everything was very smooth and explained well but the whole set up process took 20 times as long as the actual test. I don't know if there is any way to speed it up and still meet all of the requirements.

EUGENE M WROTE . . .

Exams are stressful; the VE Team did a great job of putting us at-ease, and ready to do our best.

TYLER O WROTE . . .

It's very obvious you guys have put a lot of hard work and time into your process. Its

very streamlined and a very comfortable process. I am very happy I found you guys and I will be back to take my general exam. Thank you - Tyler Oneill

DWIGHT T WROTE . . .

New test format worked great. I had to scramble to find my FRN to write it down since I usually pull it off of my phone. Three questions I had difficulty selecting the correct answer dot. I don't know if it was an issue on my laptop or in the browser or from the variations in the speed of my starlink internet. Has anyone else had that issue? I am on an old MacBook air using Firefox. In case that is helpful for trouble shooting. Both tests, Technician and General have been a good experience. Thanks Y'all. Stay safe and enjoy your adventures!

DUSTIN M WROTE . . .

Passed my General, big thanks to Aurora Amateur Radio Group! They made me feel very comfortable and was very patient with me. A+A+ K5EAJ/AG

KEVIN W WROTE . . .

Great team. Very professional. Excellent setup and technical support. Thank you!

DUSTYN C WROTE . . .

It was stress free and extremely helpful, especially during the pandemic when people cant travel to test. Testing was fair, honest and factual, but the attitude of the test administrators made it more enjoyable than anxious. I am so glad I accomplished this and I wouldn't have been able to with out these guys and gals!

FRANK B WROTE . . .

My session today with the club went very well! The ease of getting on ZOOM and taking the General test was very easy and satisfying. The VE team I had was very helpful and polite. A special shout to Brandin WB1BR for being patient with all of the people taking the test. When it comes time for to update to my Extra I will definitely use the Aurora Amateur Radio Group!

ERIC L WROTE . . .

Really good experience, thanks for hosing the online test.

DAVID K WROTE . . .

The whole experience from signing up to final forms after the exam was completed is very streamlined and easy to navigate. I have never used Zoom before and I am not very tech savvy, the VEs made the process very easily understood. Thank you all for volunteering your time and I will hopefully see you all again in the very near future for my General exam.

JOHN L WROTE . . .

Enjoyed talking with the experienced hams, nice bunch. This was a smooth well-run no nonsense exam with real people.

BRITTANY B WROTE . . .

From the moment I signed up to test, the VE team was amazing and kind. The explanation of how things would work was exceptional, and everything worked exactly as it was described. Thank you to each person I met. I can't wait to join you on the air soon.

JED J WROTE . . .

Great team of experts. Love the personalized service. Very friendly and easy to work with. The team made sure no detail was missed and that the process went smoothly. The testing software worked flawlessly.

TYLER R WROTE . . .

One small suggestion. The actual exam page felt sorta cramped. Questions were too close together. It would have been nice if there was more space between them or maybe a line break? It was a great experience. Thank you!

WILLIAM S WROTE . . .

My experience was absolutely outstanding. Everyone was very helpful and encouraging making for a relaxed, positive session. I had tested with another group and it was like night and day. You guys are the best!!

ROBERT L WROTE . . .

I had a really great experience! Super-smooth web application to register and complete the exam, painless testing procedure, and best of all - a Great bunch of Hams! The MC and the VEs were very professional, fun, and engaging. I really enjoyed meeting everybody and can't wait to get on the air and start broadcasting! Highly recommend

Aurora Amateur Radio Group - in fact, I'll be taking my General License exam in a couple weeks with them. Cheers!

TEODROS H WROTE . . .

The Volunteer Examiners were really fantastic and made me feel welcome and at ease. They also gave me some solid advice on pursuing a General right away while I'm still in "study mode." Overall a fantastic experience! Of course I'll be back soon for my next exam!

JOSHUA P WROTE . . .

The process was easy and painless. Setup took some time, but it all makes sense. Very well run.

CATHERINE V WROTE . . .

I appreciate your patience in getting us set up to take the exam. I felt welcome and at ease. Thank you!

JOSEPH O WROTE . . .

Very organized and great people!

CHARLES M WROTE . . .

Excellent job! The entire experience from start to finish was professionally run and went smoothly. Everyone involved was very supportive and took the time to explain the process with no rush. I will definitely be back for my General soon. Thanks exam team!

THEODORE S WROTE . . .

The testing program was simple and flawless. Question/responses easy to read. VE's were very supportive.

JOHN J WROTE . . .

This was my second test session and it went as perfectly as the first one! Oh, and I passed the test too. Keep up the great work.

73

John

ELIJAH V WROTE . . .

It was a fantastic experience!

DAVE V WROTE . . .

I really enjoyed meeting Brandin and the entire VE team. The application and the exam process was excellent. Thanks for such great service.

D'SURAK V WROTE . . .

For something you guys said was a relatively new thing, you handled remote exams pretty well.

EDWARD S WROTE . . .

Nice group of test administrators. They try hard to put you at ease during the exam.

JASON B WROTE . . .

Great experience. Super friendly people.

DAVID T WROTE . . .

Very Helpful and Friendly. Great group of People!

CODY A WROTE . . .

I could not have asked for a better group of people to help me enter the world of HAM. AARG is not only professional and courteous but friendly and welcoming, which is needed when you are jumping through all the hoops to get licensed. The test was administered in a timely manner and the VE's made me feel immediately comfortable which helps with the stress of test taking. Brandin was very responsive in communications all the way up to the day of the test. Seeing the family that this club is makes you feel inspired for what you will experience and the people you will meet over the radio. I have already recommended friends to test with AARG and get the Aurora treatment. 10 out of 10, 5 stars, 2 thumbs up...You guys rock!!!!

DREW B WROTE . . .

The exam session went very smoothly for myself. I felt very comfortable with all of the monitors. They really welcomed me and set me at ease. Thank you all.

JONATHAN A WROTE . . .

Naturally, I'm impressed with the coordination and how smoothly the whole procedure went. I was surprisingly made at ease in the way it was managed! If I may add, I would like to make a donation to the club because I feel it's an asset to the amateur radio hobby.

HAILEY B WROTE . . .

Everyone was super encouraging. I always get a little nervous before tests and they were able to ease the tension a little.

JOHN S WROTE . . .

Great job all!

RUSSELL B WROTE . . .

Very clear! I'm not opposed to serving as a VEC, but I think I should be a last resort; while I passed my exams, I'm VERY new to the hobby and feel like I don't have the requisite knowledge to proctor exams - that should be reserved for folks who are more experienced in the activity. That said, I am grateful for the VECs who proctored my exam and want to serve future test takers in the same way - just probably at a much later date. THANK YOU for offering this service - so authentic and convenient!

LISA C WROTE . . .

I was very impressed with how the online exam was presented. The exam itself was very easy to read and navigate. No doubt the best part of this experience was the people who I came in contact with and how comfortable everyone made me feel, even though there were a couple of burps along the way with technology and me trying to set up the 2nd camera. It is hard to put into words how much I appreciated everyone's time, support and heartfelt congratulations after I passed the exam. I would not hesitate to recommend your on-line testing to anyone and hope to be back to take my Extra test in the coming months. Thank you all.

JOHN J WROTE . . .

This was a great experience. Of course, I was rather nervous as this was my first test experience but it couldn't have been any more pleasant. Top notch folks!

January 2021

THOMAS L WROTE . . .

I appreciate and applaud your volunteer efforts. It's people like you all that reminds me why I love our country!

HAMILTON D WROTE . . .

I had no idea what to expect going into this. I registered and was amazed to get a call from Brandin to go over the details. As he suggested, I reviewed the club's web page and found it very helpful in getting my studies started. Honestly, everything was there to get me to the Element 2 exam. The exam went exactly as laid out. I was surprised at how smoothly the two video system went. I am working on my General now and have the notes and materials from the web page already printed out. Thanks for all the help.

MATTHEW C WROTE . . .

Super helpful, professional and friendly.

PHIL H WROTE . . .

Felt very nervous at first, but then that went away with everyone being so nice and welcoming, or in the Words of W5AD (Chuck) like family. Thank you so much and I will be joining the club if you will have me and also look forward to working as a VE.

DAVE T WROTE . . .

Everyone was very friendly and Helpful! Felt like we were friends forever. I didn't pass. However they gave me great ideas on studying and encouraged me to try again. My wife and I are excited to be part of this amazing HAM network!

MATTHEW S WROTE . . .

VE's made sure to put us at ease, very similar to an In Person exam.

DANIEL B WROTE . . .

Quick and easy. Any questions I had getting online for testing were readily answered. The testing process was uncomplicated and straightforward.

STEVEN M WROTE . . .

Was very easy process, good instructions when signing up and very easy to manage the exam during the session.

ALLEN J WROTE . . .

You all made me very comfortable. Great group! Thanks

JED J WROTE . . .

Great program. A lot of hard work and attention to detail went into this. Thanks for the excellent work!

CHRISTOPHER S WROTE . . .

These folks are the best experience out there. I have delt twice with Brandin and his crew and both times were top notch. I would highly recommend and have recommended this group to test with.

LES W WROTE . . .

Thanks for hosting the exam it was the best Zoom meeting I ever had.

JOE R WROTE . . .

Such a positive and helpful group! I really appreciate the welcoming environment!

LEONARD P WROTE . . .

I thought the exam process with the Aurora team was very thorough and straight forward. I would like to thank Brandin, Matt, and Frank for their support. I will be in touch for future endeavors during my future HAM's projects.

ALLISON B WROTE . . .

Everyone was welcoming and hilarious! Absolutely my kinda people. :) I'll see you all again soon (or some variety of you) for my General! Thanks so much for your time offering this remote exam. I really appreciate it! 73!

COLBY K WROTE . . .

Amazing experience. Registration was smooth and easy, study material on your website are extremely helpful, test experience was perfect. All people involved were courteous, professional, and knowledgeable. Have already recommended this service to many.

BRIAN H WROTE . . .

Was great interacting with the VEs. I felt pretty relaxed. I was more uptight about getting the setup correct than I was about the actual exam. Thank You all for making it

relatively painless.

JOHN H WROTE . . .

The exam experience was very straightforward. Brandin called in the morning and gave some helpful advice. The camera setup went fine and I thought it couldn't have been anymore straightforward.

STEPHEN K WROTE . . .

I know you wanted honesty so here it is. I really have nothing bad to say or improvements to be made. Great Job!

COLIN B WROTE . . .

This service has been absolutely splendid, both in how effective and clear the instructions were, and how polite and supportive all the coordinators were. Attention to detail and genuine interest in benefitting the test takers was greatly appreciated, and I hope to find ways to contribute in the future when time/certification allows. As representatives of the amateur radio community, I could not think of a warmer welcome than that presented by the AARG. Thank you for all that you've done!

VINEESH P WROTE . . .

Really appreciate all the time and effort put by the team to have a very comfortable but very secure online exam experience, thanks again for this wonderful experience provided and good luck for all of you, thanks.

JEFF S WROTE . . .

I truly enjoyed the experience. I hope this become a standard platform for the future.

DAVE B WROTE . . .

Professional, Direct, and Informative. I was lucky to find this group!

. . . and after another visit with the AARG . . .

You couldn't ask for a more professional, straight forward means for testing. A great group of people to deal with!

. . . and after one final visit with the AARG . . .

A fine group to work with. All very knowledgeable, very courteous, and patient. If you need help and want a stress free experience, this is the group.

SCOTT B WROTE . . .

You guys are awesome! Thank you so much for making the whole process easy. Merry Christmas!

TIMOTHY S WROTE . . .

It was all very smooth, comfortable and easy to follow. Very minimal hardware requirements! I actually used a 14 year old classroom computer pulled from storage and loaded up with windows 10 home edition a few days ago and a 5 year old cell phone. I did have to pick up a web cam for it. Thanks for making it so easy!

ROBERT S WROTE . . .

Thanks to AARG and the VE's for taking the time to help others get licensed during a difficult time. It was a pleasant experience from beginning to end. All the pre test instructions were clear. The testing session went well even with some technical difficulties that were handled quickly and professionally.

DWIGHT T WROTE . . .

Great group of folks. I had entered the wrong phone number on my application and received an email promptly to correct the information. Glad to see that type of followup. Testing was smooth as eggs. VE's gave clear instructions and answered any questions. Thanks Y'all. Stay safe and enjoy your adventures. 73

MARTHANNA W WROTE . . .

Very courteous and friendly, putting me instantly at ease for the test.

JAMES H WROTE . . .

My experience with taking my testing was amazing!!! The can tell the the team genuinely cares about the experience and your success!!!

DAVID F WROTE . . .

The entire exam experience with Aurora Amateur Radio Group was fantastic. From registration and payment, to setup, logging in, and taking the exam, to obtaining the results and signing/submitting the forms; the process was extremely well organized and executed. Communications by the team before, during, and after the exam was also great. The VE team went out of their way to make me comfortable with the process and they were very versed in the technology. A great group of folks. I highly recommend

taking your on-line exams with the folks at AARG. Thanks again to Brandin and the VE team for all of your assistance. I'll be back soon to take my General and Extra exams...

PIERO M WROTE . . .

Wonderful introduction into the hobby!

LIANGUA X WROTE . . .

The session was incredibly welcoming and accommodating to a ham radio novice like me who might feel overwhelmed and even a little bit intimidated to this "prestigious" seeming circle. I really appreciate that the VEs told me take my time and make sure I feel comfortable check my answers again. I would love to connect with my VEs offline and take exams with Aurora again to advance my knowledge in amateur radio!

STAN S WROTE . . .

The exam went smoothly, these VE's really know what they are doing and made me comfortable.

JACKIE J WROTE . . .

Very easy and stress free. Highly recommend!

RUSSELL J WROTE . . .

The experience was outstanding. Your team not only made me feel welcome, but lowered my anxiety about taking the exam. I will highly recommend to others.

JAMES G WROTE . . .

The examiners were awesome. The guidelines are strict for the exam but they need to be yet the examiners were able to make you feel relaxed. Words of encouragement from all were given prior to entering the testing phase. I **KNOW** where I will be requesting the next exams from without a doubt.

WILLIAM C WROTE . . .

The team was both friendly and inviting, but also very clear on the instructions and the reasons a test may be stopped. The testers had a great camaraderie and that improved the experience. I may be interested in volunteering in the future, but I want to get experience in the field first. I appreciate the time and effort the volunteers provide to improve the community and I am happy to hear just how busy testers are due to the

growing interest in amateur radio.

ROBERT R WROTE . . .

During the sign up and payment website. Once I paid via PayPal it was a bit confused to if I was signed up or not. A confirmation page would be nice. Also the instructions on the web site stated I could use a second camera but once I got into the zoom session I was told that I must have a phone with a camera. That section needs to be updated on the pre requirements.

GRANT C WROTE . . .

The way you guys presented so politely and made it feel very personal and not so official really helped. Not only would I recommend you to other people looking to take their exam, but I **have** recommended you to two friends looking to get their Technician exam - and will continue to do so!

JAMES H WROTE . . .

It was excellent from start to finish! I went in a little nervous but everyone was very personable and helpful. Very down to earth group of people. I'm excited to take my General exam soon!

SEAN M WROTE . . .

From start to finish the experience was Excellent. The pre-test instruction conversation was "down to earth" and helped take some of the nervousness out of me. Keep up the great work.

CHRISTOPHER D WROTE . . .

Well organized, with very personable volunteer examiners.

CHAD W WROTE . . .

Very pleased with the professionalism displayed by all members.

JAMES W WROTE . . .

The examiner and group was great ... an awesome experience ... made me feel comfortable and ready to pass the exam.

AUDREY G WROTE . . .

From the start I felt welcomed and encouraged. This is a great group and I very much enjoyed my exam experience. Thank you everyone!

MATTHEW T WROTE . . .

Great guys, make the testing process easy and fun

STEVEN R WROTE . . .

Well done. Very well thought out and executed.

MIKE M WROTE . . .

Experience was great - I was just nervous.

JOSEPH E WROTE . . .

The lower online exam was very easy! They contacted you by email to access their zoom meeting then sent you to another site to take the test. Everyone was quite helpful and understanding when my computer decided to reinstall zoom! I look forward to going back to take my general test with them!

LEONARD M WROTE . . .

I was very nervous about taking an "online" exam for my General. The folks at AARG were professional, efficient, and put me at ease. They made the process crystal clear every step of the way, and by the time I began the exam I was very comfortable and enjoyed the experience. Can't recommend them enough.

VUGAR S WROTE . . .

Everything felt very refined and professional, the whole thing was welcoming and enjoyable. Got my results fast and post exam everyone was very friendly and inviting.

CHRISTOPHER K WROTE . . .

Awesome experience. Everyone was super friendly. Each VE took the time to set all the examinees at ease! Looking forward to becoming part of this community!!!

JOSEPH F WROTE . . .

The exam proctors were very friendly and helpful. The entire experience was exceptional.

DAWN R WROTE . . .

*****The experience / exam process seems well ironed-out. The two cameras seemed a bit like overkill, but it was worth it to test at home. Test folks were personable & non-judgmental, and I felt comfortable. Using the "Ham Study" test-prep app made actual testing seem like just another low-pressure study session. (As far as the "Volunteer Examiner with our testing team" question, I am currently undecided.) *****

JESSE A WROTE . . .

Everyone was very friendly and supportive and the process was very efficient.

ERIC M WROTE . . .

I thought it was great, the volunteers did a great job trying to put people at ease.

BRITNEY C WROTE . . .

Easy and convenient. Great group of VEs.

DAVID J WROTE . . .

Everyone was helpful and encouraging.

ERIC W WROTE . . .

Hands down one of the best experiences I've had during my time in ham radio. Everyone was very welcoming and made you feel comfortable.

DONALD V WROTE . . .

I was very pleased with the experience, particularly with how friendly and supportive the VEs were. They truly set me at ease. I was confused as to whether an examinee could use one device with an attached webcam or if two separate devices were needed. The latter was the case. I am not saying that Aurora's instructions were not clear but I had read instructions at several different sites. So perhaps the setup requirements could be reemphasized with a separate email, a final checklist so to speak.

JOSEPH C WROTE . . .

Everyone was friendly and made the test taking process easy!

JARED I WROTE . . .

The AARG made this a wonderful process from start to finish. Everything was clearly

explained and outlined. I left the completed examination feeling like more than just a test-taker. You can tell they put a lot of thought and effort into making your experience a great one.

JASON C WROTE . . .

Absolutely awesome group to deal with, very personable and knowledgeable!

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KIMBERLY R WROTE . . .

Great experience and am very excited to get started on the journey of learning to communicate now that I earned my technician license. After I have some experience under my belt, I would be interested in serving as a VE.

JOHN S WROTE . . .

You guys have a better testing set up than most of my professors in college! Thank you for a seamless and pleasant experience!

MARK D WROTE . . .

I knew I would have a wonderful experience prior to even taking my remote exam; the VEC/VEs were all very friendly and personable. I only have one (really small) suggestion: specify that only scientific calculators are acceptable for examination. If I hadn't confirmed with your club prior to examination, I may not have had a calculator today. Thanks for volunteering your time, and Merry Christmas to all of you!

KYLE C WROTE . . .

It was a great experience. Thank you for your service to the amateur radio community.

ROBERT S WROTE . . .

I had problems on my end and I determined it was because I was using my home Wi-Fi. You may want to recommend all applicants use a direct wire connection to their router for a more reliable connection and better Zoom connection. Thanks to the VE's for offering their time to help me get my ticket.

PAUL D WROTE . . .

Easy sign up. Friendly Ves. Thanks

TROY K WROTE . . .

Thanks for setting up and running remote testing sessions! The experience was straightforward, especially appreciate the estimated start time. A friend of mine did his test with another group and was on standby for a couple hours. Merry Christmas & happy new year!

. . . and after another visit with the AARG . . .

I just took my second exam with you guys and it was another wonderful experience. Thanks!!

BRIAN G WROTE . . .

All of you were very nice and made the exam a lot less stressful. Online tests seem to be in the infancy stages and you folks were quick to think of work arounds for any technical problems. Great information to get ready for exam time as well! Nice work.

CHAD H WROTE . . .

Your amazing staff of VEs were very accommodating and super helpful during my testing process. Thank you for your hospitality.

JESSE L WROTE . . .

Everyone was awesome, thank you all for your time and effort.

CHRISTOPHER W WROTE . . .

I thought that the entire process was streamlined and smooth. I was unfamiliar with the Zoom process before the testing, but it was also seamless.